

INSTALLED PARTS GROUP - PRIVACY STATEMENT

The INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. Web Site and Web Portal is comprised of various web pages operated by INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. Web Site, Web Portal, and Supplier Platform governs data collection and usage. By using the INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. Web Site Web Portal, you consent to the data practices described in this statement.

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. reserves the right to make changes to the Web Site, Web Portal, and Supplier Platforms, its features and functionality, terms of use, privacy statement, ordering policy, and supply partner programs, at any time. If you are dissatisfied with our Web Site, Web Portal, and any Supplier Platform, Services, Terms of Use, privacy statement, or Ordering Policy, you agree that your sole and exclusive remedy is to discontinue using all the INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. sites.

CONFIDENTIAL INFORMATION

The IPG Auto, IPG RebatesPlace™, IPG Direct Connect, IPG Rewards, all of the Supplier Platforms is for the exclusive use of IPG-approved member companies and supply partners, and is not available to the public. All product pricing, rebates, terms, and conditions are considered proprietary information and shall not be disclosed outside of your company for any reason whatsoever. IPG may, in its sole discretion, terminate your account if it is found that you individually or your company has shared IPG Rebates Mall or RebatesPlace™ confidential information with an outside party.

COLLECTION OF YOUR PERSONAL INFORMATION

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number. INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. This information can include: your IP address, browser type, domain names, access times and referring Web Site and

Web Portal addresses. This information is used by INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. Web Site and Web Portal.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. public message boards, this information may be collected and used by others. Note: INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. does not read any of your private online communications.

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. encourages you to review the privacy statements of Web Site and Web Portal you choose to link to from INSTALLED PARTS GROUP so that you can understand how those Web Sites and Web Portal collect, use and share your information. INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. are not responsible for the privacy statements or other content on Web Site and Web Portal outside of the INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. family of Web Sites and Web Portals.

Web Sites, Web Portals, IPG Auto, IPG RebatesPlace™, IPG Direct Connect, IPG Rewards, all of the Supplier Platforms collect personal information such as your contact information (name, e-mail address), login information (account username, password, PIN), billing/shipping information (user billing and shipping addresses), and detailed purchasing and invoice data as received from supplier trading partners.

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. reserves the right to collect any other information required to effectively operate the Web Sites, Web Portals, IPG Auto, IPG RebatesPlace™, IPG Direct Connect, IPG Rewards, all of the Supplier Platforms and exchange purchasing and rebate reporting information with our supply partners, programs brokers, and authorized buying group headquarters personnel.

INFORMATION USAGE

We use the information collected to perform the following:

- Fulfill Requests for Products, Services, Rebates and Information
- Administer IPG Member Accounts
- Provide Customer Services
- Provide Your Login UserID, Password, and PIN
- Communicate New Product Offerings and Supply Partner Program Updates
- Send Marketing Communications
- Monitor, Measure and Improve the Effectiveness of the Website
- Other Business Purposes

Use of your Personal Information

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. collects and uses your personal information to operate the INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. Web Site, Web Portal, and Supplier Platforms and deliver the services you have requested. INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. also uses your personally identifiable information to inform you of other products or services available from INSTALLED PARTS GROUP and its affiliates. INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. does not sell, rent or lease its customer lists to third parties. INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC., are required to maintain the confidentiality of your information.

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. may need to share personal information with third parties in limited circumstances. For example, we release personal information to third parties to perform services on our behalf such as; fulfilling orders, sending marketing communications, delivering packages, scheduling and performing installation, servicing products, conducting research or surveys, sending regular mail or e-mail promotions, or processing credit card payments

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. keeps track of the Web Site and Web Portal and pages our customers visit within INSTALLED PARTS GROUP, in order to determine what INSTALLED PARTS GROUP services are the most popular. This data is used to deliver customized content and advertising within INSTALLED PARTS GROUP to customer members whose behavior indicates that they are interested in a particular subject area.

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. Web Sites, Web Portals Supplier Platforms will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on INSTALLED PARTS GROUP and NEXTSTEP

COMMERCE, INC. or the site; (b) protect and defend the rights or property of INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. and, (c) act under exigent circumstances to protect the personal safety of users of INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC., or the public.

Use of Cookies

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. Web Sites, Web Portals and Supplier Platforms use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize INSTALLED PARTS GROUP pages, or register with INSTALLED PARTS GROUP site or services, a cookie helps INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same INSTALLED PARTS GROUP Web Site, Web Portal or Supplier Platforms the information you previously provided can be retrieved, so you can easily use the INSTALLED PARTS GROUP features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the INSTALLED PARTS GROUP services or Web Site Web Portal and Supplier Platforms you visit.

Security of your Personal Information

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. secures your personal information from unauthorized access, use or disclosure. INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other Web Site, Web Portal and Supplier Platforms, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

We have implemented security measures to protect against the loss, misuse, unauthorized access and alteration of the information under our control. Although we cannot guarantee

against any loss, misuse, unauthorized disclosure, alteration or destruction of data, we take reasonable precautions to prevent such unfortunate occurrences.

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. cannot ensure or warrant the security of any information you transmit to us and you do so at your own risk.

NOTE: We do not store any credit card information on our Web Sites, Web Portals or Supplier Platforms. The payment part of the transaction is handled by the individual supply partner through their online storefront or ordering system. Check with the individual supply partner for details about their website/web store security procedure.

Changes to this Statement

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. will occasionally update this Statement of Privacy to reflect company and customer feedback. INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. encourages you to periodically review this Statement to be informed of how INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. are protecting your information.

Contact Information

INSTALLED PARTS GROUP and NEXTSTEP COMMERCE, INC. welcomes your comments regarding this Statement of Privacy. If you believe that INSTALLED PARTS GROUP and or NEXTSTEP COMMERCE, INC. has not adhered to this Statement, please contact INSTALLED PARTS GROUP at customerservice@ipgauto.com. We will use commercially reasonable efforts to promptly determine and remedy the problem.